

ECO-ULTRA INK END OF LIFE NOTICE

END OF LIFE NOTICE - DISCONTINUATION OF ECO-ULTRA INKS

Dear Mutoh Service Provider,

Please be advised that Mutoh is planning the discontinuation of the VJ-MSINK3A (hereinafter Eco-Ultra) inks that are used in Mutoh printers. When this happens, Mutoh will be releasing VJ-MS31 (hereinafter MS31) ink as a direct drop-in replacement for the Eco-Ultra inks. There are several advantages for using MS31 inks, including:

- **Achieves a wide color gamut**
- **Improved dot gain in high density areas**
- **Excellent weather resistance (more than 3 years without lamination), abrasion resistance, chemical resistance**
- **User-friendly, efficient large capacity 220ml and 440ml cartridges and 1000ml ink bags**
- **Easy weekly maintenance procedure**
- **GREENGUARD Gold Certified**
- **7-color (CMYK+Light Cyan+Light Magenta+Light Black) printing to achieve smooth gradients with less graininess**
- **2 years shelf life (24 months from the date manufactured)**

All new printers that have a serial number before the below cut in serial numbers that have never been inked up from the factory will need to be inked up with Eco-Ultra inks upon the initial ink fill.

After the initial fill with the Eco-Ultra inks, the customer will be able to put the MS31 inks into the printer as normal. This is due to the prior flushing process Japan was performing on the below models from factory. If any machine prior to the below cut in serial numbers are inked up with MS31 inks initially, it can damage the machine, resulting in a head replacement. It is critical that any new machines sitting in a dealer's warehouse prior to the below serial numbers follow these guidelines.

Affected models and serial number cut-in:

VJ-1324X HT5U001630>

VJ-2638X HXAU000298>

VJ-628 HH1U001702>

Any machine after the cut in serial numbers can be inked up using either Eco-Ultra or MS31 ink.

Mutoh Dealer Support